

# The better the service the better the protection.



When our members evaluate the scope of protection offered by LifeLock, it's easy to appreciate the value. Identity theft is one of the fastest growing crimes in America<sup>1</sup> and with services from LifeLock, members have protection services including proprietary identity monitoring<sup>†</sup> with technology that scans hundreds of millions of transactions per second looking for different threats that could lead to identity theft. If they do become a victim, they can have a sense of confidence that our \$1 Million Service Guarantee<sup>‡</sup> for experts and lawyers if needed to help resolve identity theft problems.

LEVELS OF PROTECTION	LifeLock Junior <sup>®***</sup>	LifeLock Standard <sup>†</sup>	LifeLock Benefit Elite	LifeLock Ultimate Plus <sup>™</sup>
LifeLock Identity Alert <sup>®</sup> System <sup>†</sup>	✓	✓	✓	✓
Lost Wallet Protection	✓	✓	✓	✓
Address Change Verification		✓	✓	✓
Black Market Website Surveillance	✓	✓	✓	✓
Live Member Service Support	✓	✓	✓	✓
LifeLock Privacy Monitor <sup>™</sup>		✓	✓*	✓
Reduced Pre-Approved Credit Card Offers		✓	✓	✓
Identity Restoration Support	✓	✓	✓	✓
\$1 Million Service Guarantee <sup>‡</sup>	✓	✓	✓	✓
Stolen Funds Reimbursement <sup>†</sup>	Up to \$25,000	Up to \$25,000	Up to \$1 Million*	Up to \$1 Million
Fictitious Identity Monitoring			✓	✓
Court Records Scanning			✓	✓
Data Breach Notifications			✓	✓
Credit Card Activity Alerts <sup>†</sup>			✓*	✓
Checking and Savings Account Activity Alerts <sup>†</sup>			✓*	✓
Investment Account Activity Alerts <sup>†</sup>			✓	✓
Checking and Savings Account Application Alerts <sup>†</sup>				✓
Bank Account Takeover Alerts <sup>†</sup>				✓
Credit Inquiry Alerts <sup>†</sup>				✓
Online Annual Credit Report & Score				3 Credit Bureaus
Monthly Credit Score Tracking				✓
File Sharing Network Searches	✓			✓
Sex Offender Registry Reports				✓
Priority Live Member Service Support				✓
Credit File Detection <sup>**</sup>	✓			

\* Feature effective January 1, 2017

No one can prevent all identity theft.

<sup>†</sup> LifeLock does not monitor all transactions at all businesses.

<sup>‡</sup> Stolen Funds Reimbursement and Service Guarantee benefits for State of New York members are provided under a Master Insurance Policy issued by State National Insurance Company. Benefits for all other members are provided under a Master Insurance Policy underwritten by United Specialty Insurance Company. Under the Service Guarantee LifeLock will spend up to \$1 million to hire experts to help your recovery. Under the Stolen Funds Reimbursement, LifeLock will reimburse stolen funds up to \$25,000 for Standard membership, up to \$100,000 for Advantage membership, up to \$100,000 for Benefit Elite membership (up to \$1 million for Benefit Elite membership effective January 1, 2017), and up to \$1 million for Ultimate Plus membership. Please see the policy for terms, conditions and exclusions at [LifeLock.com/legal](http://LifeLock.com/legal).

<sup>\*\*</sup> LifeLock Junior<sup>®</sup> membership is available as an added membership to an adult LifeLock plan.

<sup>1</sup> Whitehouse.gov, (2016), 'FACT SHEET: Cybersecurity National Action Plan', (accessed March 29, 2016), [available at <https://www.whitehouse.gov/the-press-office/2016/02/09/fact-sheet-cybersecurity-national-action-plan>]

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