

# UnitedHealthcare Charter

## Quality health care at a lower cost.



### Guided health care.

UnitedHealthcare is working with Advocate Health Care, Illinois' largest integrated medical system, to provide a patient-centered health plan that promotes better health and lower costs. The plan, UnitedHealthcare Charter, offers comprehensive benefits and a high-value network from Advocate Health Care, which represents 12 acute-care hospitals, including two children's hospital locations, with nearly 1,200 primary care physicians and 5,500 affiliated physicians, home health services and a network of outpatient centers.

Members of the UnitedHealthcare Charter plan need to select a network primary care physician (PCP) – either a general or family practitioner, internist or pediatrician – from Advocate Health Care to guide them with their health care. If a doctor isn't chosen, one will be assigned. The PCP will provide care for the majority of the member's needs, whether it be an annual well visit, preventive care, an illness, or an injury. And because this designated doctor will know the member's history, he or she will best be able to make referrals to other network physicians or specialists.

PCPs are the key to helping members live healthier lives, guiding them through a complex medical system and helping them get the right care at the right time from the appropriate providers. No coverage is provided without a referral. Non-network coverage is not available, except in the case of emergency care.

### **Note: Members must obtain a referral from their PCP before seeing another Advocate Health Care network physician.**

**Exceptions include:** services from a network OB/GYN, network behavioral health or substance use disorder clinicians or for routine refractive exams from network providers. Certain inpatient and outpatient procedures require that the network physician obtain prior authorization from UnitedHealthcare before the procedure is performed.

### Coverage includes:

- Doctor office visits
- Ambulatory patient services
- Emergency services
- Hospital care
- Lab services
- Pregnancy and newborn care
- Mental health and substance use disorder services
- Prescription drugs
- Rehabilitative services and devices
- Habilitative services and devices
- Preventive care services
- Wellness services
- Pediatric oral and vision services
- Chronic disease management



**Good for your employees. Good for your bottom line.**

For more information, call your UnitedHealthcare representative today.



## UnitedHealthcare Charter Network is available in the following counties:

Cook, DuPage, Kane, Kendall, Lake, McHenry and Will

### Advocate Health Care Hospital Locations

#### Cook

- Advocate Christ Medical Center  
4440 W. 95th St., Oak Lawn, IL 60453
- Advocate Hope Children's Hospital  
4440 W. 95th St., Oak Lawn, IL 60453
- Advocate Illinois Masonic Medical Center  
836 W. Wellington Ave., Chicago, IL 60657
- Advocate Lutheran General Hospital  
1775 Dempster St., Park Ridge, IL 60068
- Advocate Lutheran General Children's Hospital  
1675 Dempster St., Park Ridge, IL 60068
- Advocate South Suburban Hospital  
17800 South Kedzie, Hazel Crest, IL 60429
- Advocate Trinity Hospital  
2320 E. 93rd St., Chicago, IL 60617

#### DuPage

- Advocate Good Samaritan Hospital  
3815 Highland Ave., Downers Grove, IL 60515

#### Kane

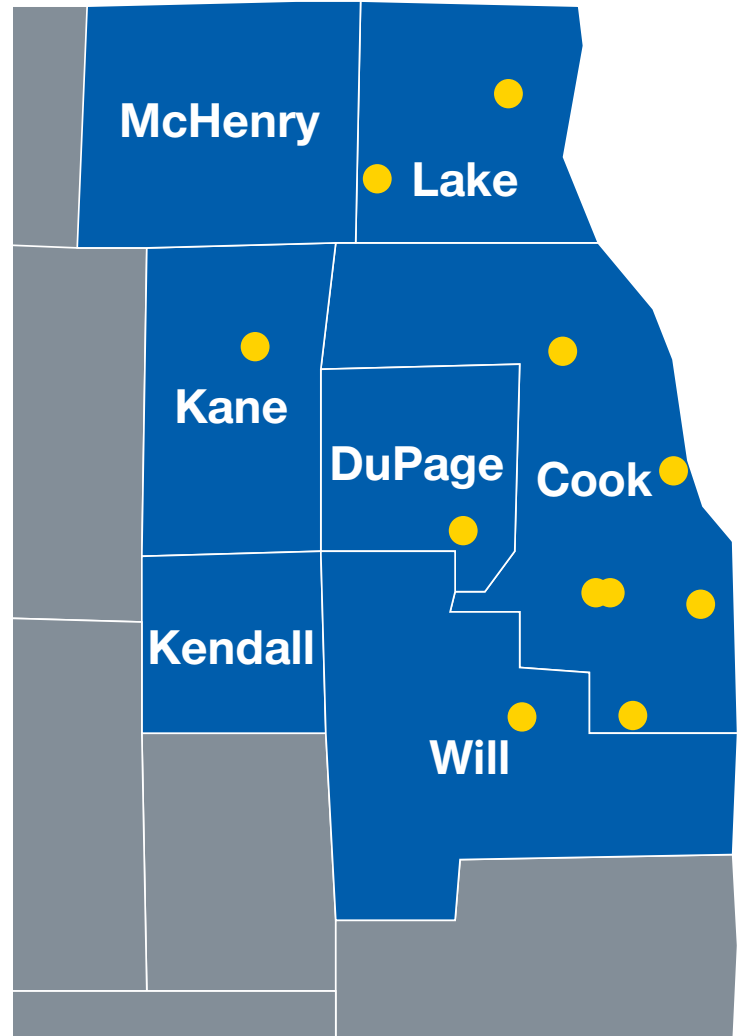
- Advocate Sherman Hospital  
1425 N. Randall Rd., Elgin, IL 60123

#### Lake

- Advocate Condell Medical Center  
801 S. Milwaukee Ave., Libertyville, IL 60048
- Advocate Good Shepherd Hospital  
450 W. Highway 22, Barrington, IL 60010

#### Will

- Silver Cross Hospital and Medical Centers  
1900 Silver Cross Blvd., New Lenox, IL 60451



● Hospitals

For a complete list of Primary Care Physicians and affiliated physicians, go to [myuhc.com](http://myuhc.com) and click Find Physician.